

## INFORMATION ON WITHDRAWAL FROM THE CONTRACT

### Right to withdraw from the contract.

You may withdraw from the Sale Contract for convenience within 14 days. The period for withdrawal from the contract shall expire 14 days after the date on which the Product came into your possession or on which it came into the possession of a third party indicated by you, other than the carrier. To use the right to withdraw from the contract, you have to notify us, i.e., the Endotelio.eu Online Store – PHARMENA S.A., ul. Wólczańska 178, 90-530 Łódź, and Totem Spółka z ograniczoną odpowiedzialnością, 90-410 Łódź, ul. Piotrkowska 31, of your decision to withdraw from this contract by sending an explicit statement by mail or e-mail to: kontakt@endotelio.eu. You can use the contract withdrawal form, but this is not obligatory. To comply with the period for withdrawal from the contract, it will be sufficient for you to send information on the exercise of your right to withdraw from the contract before the expiry of the period for withdrawal from the contract.

### Consequences of the withdrawal from the contract.

If the contract is withdrawn from, we will refund all of your payments, including the costs of delivering the Products (excluding the costs resulting from the method of delivery you chose, if it is different from the least expensive regular method of delivery we offer), promptly, within 14 days from the date on which we are informed about your decision to exercise the right to withdraw from this contract. The payment will be refunded using the method of payment used by you in the original transaction, unless you expressly consent to another solution; under no circumstances will you be charged any fees in relation to this refund. We may wait before refunding your payment until we receive the Products or until we receive proof indicating that they have been sent back, whichever is sooner. Please return or hand in the Products to us promptly, and in any case not later than within 14 days from the date on which you informed us about the withdrawal from the contract. In order to comply with this period, you only have to send the Products back before the lapse of the 14-day period. You will have to pay the direct costs of returning the Products. You will only be liable for the reduction of the value of the Products resulting from any use of the Products other than the use necessary to determine the nature, properties and functionality of the Products.